



## Powerwall Order Agreement

### 1. Powerwall Order

Thank you for placing a Powerwall **Order**. Your Order will become effective when we receive your **Order Payment**.

### 2. Site Visit

Your Powerwall must be installed by a trained and certified installer. A representative of Tesla or one of our certified installers will contact you to discuss your Order and schedule a visit to your installation location.

### 3. Purchase Agreement

Following the site visit, you will receive a **Purchase Agreement** indicating the final specifications of your Powerwall installation and the final purchase price, including installation cost. Depending on your installation location and your other preferences (such as whether you will have a solar PV system installed alongside your Powerwall system), the entity that signs your Purchase Agreement may be Tesla, one of our affiliates, or one of our certified installers. In certain locations, you may be asked to sign separate agreements, with different entities, for purchase and installation of your Powerwall.

### 4. Your Order Payment; Cancellation

The Tesla entity that holds your Order Payment may vary depending on your location. We will not hold your Order Payment in a separate account or in an escrow or trust fund, or pay any interest on your Order Payment. Until you enter into a Purchase Agreement, your Order may be cancelled at any time by you or by Tesla, in which case you will receive a full refund of your Order Payment. If you enter into a Purchase Agreement, your Order Payment will be applied towards the final purchase price of your Powerwall.

### 5. Non-Transferable

Your Order is not transferable or assignable to another party without the prior written approval of Tesla.

### 6. Your Details

From time to time we will ask you to provide information so that we can perform our obligations under this Powerwall Order Agreement. We will maintain your personal information in accordance with our Customer Privacy Policy, which is available at <https://www.tesla.com/about/legal>.

### 7. Status of your Order

This Order does not constitute the purchase of a Powerwall, guarantee that Tesla will sell you a Powerwall, or grant you delivery priority. The timing for your site visit, and for delivery and installation of your Powerwall, will depend on your geographic location and specific system requirements.