



ROADSIDE ASSISTANCE

United States and Canada

Call 1-866-99TESLA (1-866-998-3752)
24 hours a day, 365 days a year

EMERGENCY CONTACT INFO

CONTACT #1

NAME:

PHONE NUMBER:

CONTACT #2

NAME:

PHONE NUMBER:

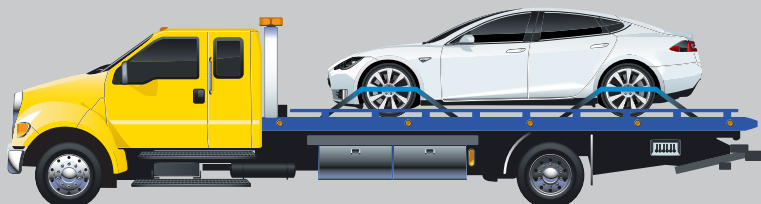
INSURANCE INFO

PROVIDER:

POLICY NUMBER:

ADDITIONAL INFORMATION

SEE REVERSE FOR TOWING INSTRUCTIONS



INSTRUCTIONS FOR TRANSPORTERS

Use a flatbed trailer only. Do not TOW! To avoid damage, follow instructions exactly as described.

PREPARE MODEL S FOR PULLING

1. Press the brake pedal and shift into Neutral (N). This releases the parking brake (be sure to follow step 3 to keep Model S in Neutral).
2. If your Model S is equipped with Active Air Suspension, it automatically self-levels, even when power is off. Use the touchscreen to set the suspension as follows:

Touch **CONTROLS** on the bottom left of the touchscreen.



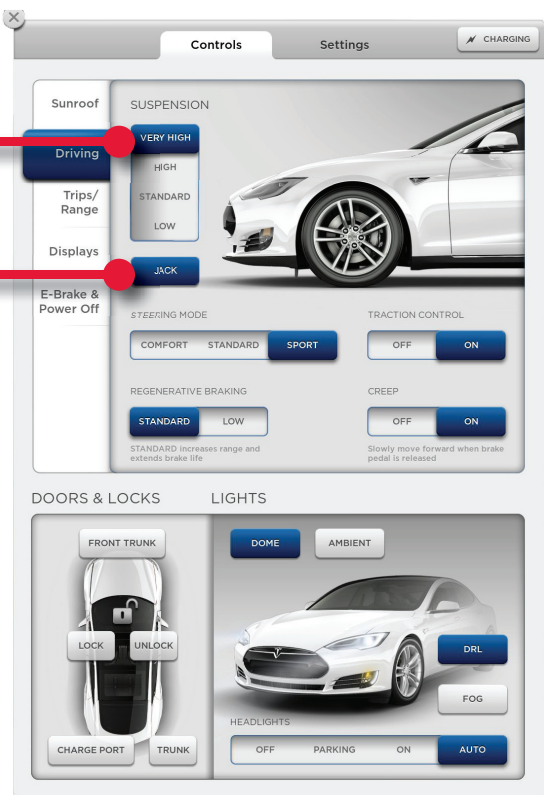
Press the brake pedal, then touch **VERY HIGH** to maximize height.

Touch **JACK** to disable self-leveling.

When JACK mode is active, Model S alerts you by displaying this indicator light on the instrument panel, along with a message telling you that active suspension is disabled.



NOTE: JACK mode cancels automatically when Model S is driven over 4.5 mph (7 km/h).

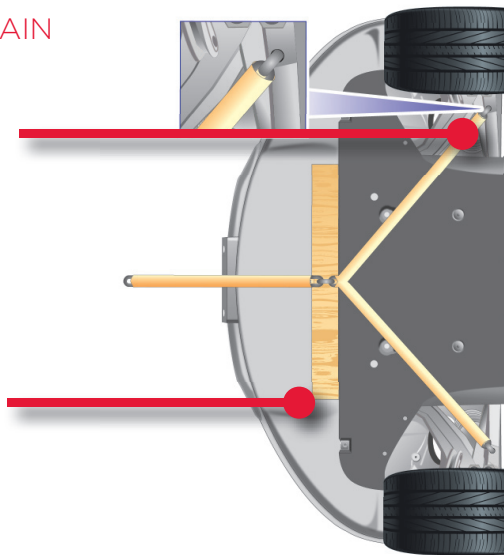


3. To keep the gear in Neutral, power Model S off manually by touching **CONTROLS > E-BRAKE & POWER OFF > POWER OFF**. If you don't power off manually, Model S automatically shifts into Park when you open the door.

CONNECT THE TOW CHAIN

Attach the tow chains using the large hole on each of the rearmost lower suspension arms.

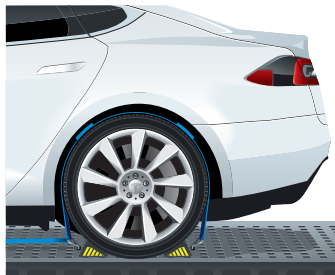
Place a 2" x 4" piece of wood between the tow chains and the underbody as illustrated. Adjust the location of this wood as necessary to protect the underbody.



PULL ONTO THE TRAILER & SECURE THE WHEELS

Secure wheels using chocks and tie-down straps:

- Ensure metal parts on tie-down straps don't contact painted surfaces or the face of the wheels.
- Don't place straps over body panels or through wheels.



CAUTIONS:

If the electrical system isn't working, the parking brake won't disengage. In this situation, use wheeled dollies or skid pads under the rear wheels.

Before pulling, make sure the wood is secure and properly positioned between the underbody and the tow chain to reduce pressure from the chain.

Attaching straps to the chassis, suspension or other parts of the body can cause damage.

DAMAGE CAUSED BY TRANSPORTING IS NOT COVERED BY THE NEW VEHICLE LIMITED WARRANTY.