

TEP Customer
123 Power Drive
Adelaide SA 5000

Tax Invoice: 00000000
Issue Date: DD/MM/YYYY
Customer Number: TC000000
Account Number: 2000000000

Account Enquiries
 1300340638
 tep@energylocals.com.au
 energylocals.com.au
Office Hours
 8.30am-6pm AEST
 tep@energylocals.com.au
Faults & Emergencies
 Call SA Power Networks on
 13 13 66

Thank you for playing a key part in accelerating the transition to sustainable energy

Your Account

Previous Balance	+	Payments Received	=	Opening Balance	+	New Charges	=
\$3.83		\$3.85		(\$0.02)		\$19.44	

Energy Charges

For the Period 01 Oct 2022 to 31 Oct 2022


Electricity charges (please see over for details)	\$19.44
Total New Charges (Incl GST)	\$19.44
<i>GST Included</i>	\$4.37

Invoice Summary

Total Charges	\$19.44
Due Date	01 Dec 2022
Amount Due	\$19.42

Energy Locals ABN 23 606 408 879

Grid Support Credits have been added to your bill, unlocking more value from your Powerwall.



How to Pay

Direct Debit
 Avoid processing and late fees by calling **1300 340 638** to set up a Direct Debit

B **PAY** **Code:** 301879 **Ref:** 3000000000

Telephone & Internet Banking - BPay®
 Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card, or transaction account. More info: bpay.com.au

Credit or Debit Card
 Make a payment via your VISA or Mastercard by visiting energylocals.com.au/pay-tep and reference your account number. Payments may incur a 1% processing fee

Avoid late fees by paying on or before the due date. Visit energylocals.com.au/fee-tep to find out more

1 Contact Us

Keep your account number on hand when contacting us.

2 Billing Period

Your billing period includes specific energy charges calculated based on the dates outlined in this section.

3 Total Charges

Your total charge is based on your home energy use from the grid during this period.

4 Total Amount Due

The amount due can vary from the total charge, as it includes credits and/or unpaid balances from previous bills.

5 How to Pay Your Bill

Follow these instructions to pay your bill.

Customer Number	TC000000	Supply Address	123 Power DRI Adelaide SA 5000	Billing Days	31
National Meter ID	2000000000	Billing Period	01 Oct 2022 to 31 Oct 2022	Total Cost	\$19.44

Meter Reads 6

Meter Number	Meter Type	Start Date	Start Read	End Date	End Read	Total Usage
2000000000/E1	Interval	01 Oct 2022	1927.670 Actual	11 Oct 2022	1985.919 Actual	58.249 KWH
2000000000/E2	Interval	01 Oct 2022	1304.633 Actual	11 Oct 2022	1392.167 Actual	87.534 KWH
2000000000/B1	Interval	01 Oct 2022	4220.904 Actual	11 Oct 2022	4698.228 Actual	477.324 KWH

Usage Charges

Type	Description	Charge Period	Quantity	Rate (Inc GST)	Unit	Total (Inc GST)
	Daily Supply Charge	01 Oct 2022 to 31 Oct 2022	31.000	110.000 x	c/Day =	\$34.10
	Peak Usage	01 Oct 2022 to 31 Oct 2022	7.774	39.501 x	c/kWh =	\$3.07
	Off Peak Usage	01 Oct 2022 to 31 Oct 2022	24.934	25.003 x	c/kWh =	\$6.24
	Solar Sponge Usage	01 Oct 2022 to 31 Oct 2022	25.541	13.497 x	c/kWh =	\$3.44
7	* Solar Feed-in (<1500 kWh p/m)	01 Oct 2022 to 31 Oct 2022	-477.324	6.000 x	c/kWh =	(\$28.64)
RETAIL	* Solar Feed-in (>1500 kWh p/m)	01 Oct 2022 to 31 Oct 2022	0.000	2.500 x	c/kWh =	\$0.00
	Controlled Load Off Peak Usage	01 Oct 2022 to 31 Oct 2022	41.285	25.003 x	c/kWh =	\$10.32
	Controlled Load Peak Usage	01 Oct 2022 to 31 Oct 2022	12.958	39.501 x	c/kWh =	\$5.11
	Controlled Load Solar Sponge Usage	01 Oct 2022 to 31 Oct 2022	33.291	13.497 x	c/kWh =	\$4.49
8	Grid Support Credit	01 Oct 2022 to 31 Oct 2022	31.000	-60.280 x	c/Day =	(\$18.69)
Total Including GST						\$19.44
GST						\$4.37

* Solar Generation include GST, if applicable

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Number of People	Average
1 person	7.86 kWh
2 people	11.29 kWh
3 people	13.03 kWh
4 people	15.62 kWh
5 people	16.21 kWh

Concessions

To obtain your State Government Concession, please contact us: tep@energylocal.com.au or 1300340638. Concession details may be validated with Centrelink or other parties.

Payment Difficulty?

If you're having difficulty paying your account, please visit our website energylocal.com.au/hardship or call 1300340638 weekdays between 8.30am-6pm AEST to discuss.

Interpreter Services

Servicio Interpreti
servicio de interpretación
dịch vụ thông dịch
خدمات الترجمة
口译服务
υπηρεσίες διερμηνέων
Call 13 14 50

Complaints

If you wish to speak to us to provide us with feedback or to lodge a complaint, please contact us 1300340638. For details on how we handle complaints visit our website energylocal.com.au/complaints.

6 Grid Meter Readings

Meter readings represent the energy flowing into and out of your property, including energy from the grid, and exported energy from solar and Powerwall.

8 Grid Support Credits

Reimburse you for energy imported from the grid to your Powerwall.

7 Solar Feed-In Tariff

The Solar Feed-In Tariff is a credit that represents energy exported to the grid.

9 Benchmark Graphs

Use this graph to compare your energy consumption with homes in your area.